



- Service center leaflet

Mackay Service Center: Local proximity. OEM precision.

Faster response. Higher reliability. Lower lifecycle costs.

Proximity meets performance

Our Mackay Service Center provides direct, local access to world-class workshop capabilities. By operating at the heart of the region, we continue to deliver a higher standard of service and a deeper partnership for your operations.

We consistently provide:

- Reduced downtime: local support means equipment is back in service sooner.
- Technical authority: direct access to OEM engineers and certified technicians.
- Operational transparency: high visibility during rebuilds and frequent communication.
- Regional investment: strengthening local supply chains and supporting regional jobs.

Why partner with us?

Certified reliability: Every rebuild is backed by OEM standards, boosting uptime and extending component life.

- Logistics optimisation: cut freight costs and eliminate the transport risks associated with long-distance hauling.
- Custom engineering: we integrate site-specific feedback while maintaining strict safety and design compliance.
- Efficiency at scale: local inventory and spares streamline repairs and coordination with your site teams.

Our service offering

- Equipment rebuilds: OEM-certified restoration designed to restore performance to "as-new" global standards.
- Service Exchange Program: access fully rebuilt critical components on hand to maintain operational continuity.
- Expert field services: professional installation, commissioning, and troubleshooting delivered by certified technicians.

Your equipment. Our expertise.

Our commitment

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Workshop capabilities

Our facility is purpose-built to support heavy equipment rebuilds and high-precision services.

- 9,538 sqm total site area.
- 2,700+ sqm of high-clearance workshop & office space.
- 2,730 sqm concrete hardstand for secure staging and outdoor operations.
- 130-tonne gantry crane: supporting the largest assemblies in the industry.
- 10-tonne & 5-tonne cranes: for efficient component handling and rapid turnaround.

Tailored to your needs.

Our team is available to walk through our offering and begin planning a service framework that fits your specific assets.



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